

From: noreply@salesforce.com on behalf of [OCFO System Helpdesk](#)
To: [Quinones, Edwin](#)
Subject: Incident 00063960 has been Resolved (Ref:IN:00063960)
Date: Wednesday, December 28, 2016 11:28:17 AM

Hello,

Incident 00063960 has either been resolved or is moving forward as a Change Request (CR), Defect Request (DR), or Data Change (DCH). If the resolution details state that it is moving forward as a CR, DR, or DCH, then you will receive a supplemental email with further details including a new ticket number and contact information. Below are the ticket details

<i>Incident Number:</i>	00063960
<i>Open Date:</i>	12/28/2016 12:28 PM
<i>Incident Description:</i>	<p>Sent: Fri, 23 Dec 2016 16:38:53 +0000 From: jones.sara@epa.gov To: hrpayhelp@epa.gov Cc: nixon.yolanda@epa.gov; crossland.ronnie@epa.gov; shannon.jennifer@epa.gov Subject: Pay Cap Lift Request - Region 6 - Ergon Drinking Water Response Body: Good afternoon,</p> <p>Attached is the approved pay cap lift request for Region 6 – Ergon Drinking Water Response. Please advise when complete.</p> <p>[cid:image001.png@01D25D11.0D6F2260] [cid:image002.png@01D25D11.0D6F2260] Thanks, Sara Jones Human Resources Specialist U.S. EPA, OARM-Cincinnati, HR SSC (513) 569-7832 Phone (513) 569-7822 Common Line Monday - Friday 8:00 AM ET - 4:30 PM ET</p>
<i>Incident Resolution:</i>	<p>This request will be processed within 2 pay periods.</p> <p>Thanks!</p> <p>Robert Rose</p>

If your ticket is not moving forward as a CR, DR, or DCH and you feel it has been closed in error, please contact the OCFO System Help Desk 202-564-6236 and reference this ticket number to reopen the issue.

Click [here](#) to provide feedback on the service you received.

Thank You

OCFO System Help Desk